

Hello

Euro Systems provide IT Support, consultancy and leasing services to organisations throughout the UK.

We work with a diverse range of clients, ranging from small organisations to large corporate clients in a variety of sectors, who all face a number of different challenges with their IT requirements.

We approach all of our projects with a combination of inventive thinking, creativity and technical

knowledge to help you get the most out of your IT: we have the ability to dazzle with our knowledge and experience, and we're more than happy to supply our technical expertise with bells, whistles and more jargon than you can shake a stick at. But we're happier doing a great job for our clients, in a language that we're all fluent in.

What We Do

While your requirements may be complex, at Euro Systems we like to think that working with us helps keep things simple for you, your team and your organisation.

Our Services Include:

IT Support

IT Consultancy

Networking

Internal Security & VPN

Continuity

Equipment Leasing

Our technical consultants are always happy to demonstrate how different products and technologies can work within your organisation – helping you to understand all of the choices available. We're confident that we consistently deliver the best service, at the very best value, for everyone we work with – providing clear, comprehensive solutions tailored to your needs.

We work closely with our clients throughout each individual project, or for the duration of their support period. Our flexible, proactive approach ensures that all of our clients receive the best service possible: monitoring your systems 24-7, we have the ability to detect any issues as soon as possible and before they cause any damage to your day to day operations, and our clients find our monthly reports an invaluable way of evaluating system performance.

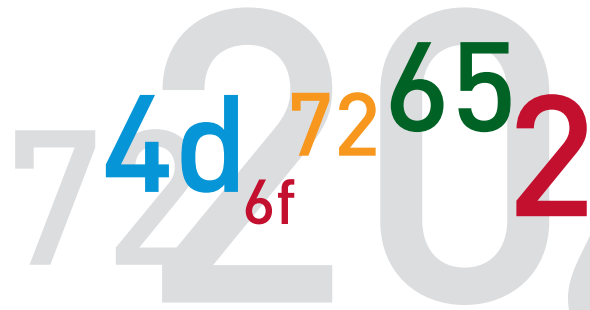


"Euro Systems staff offer a wide range of experience, and are always creative and innovative with their skills. They have helped with all of our IT projects whatever their size or scope."

David Nettleship, IT Manager
The Jericho Society, Paisley



Support Services



Our managed IT Support Service ensures that your IT runs smoothly and securely 24-7. We offer a range of support services and while we've created three comprehensive packages that are summarised below, we will always customise each package further to meet your individual requirements and suit your every need.

Features	Standard	Premium	Pro
Unlimited Service Desk Support Includes telephone & remote	✓	✓	✓
Service Level Agreement (SLA)	✓	✓	✓
Network Management & Support	✓	✓	✓
Remote Monitoring Includes Anti Virus, backup & critical services	✗	✓	✓
Patch & Upgrade Support	✗	✓	✓
Email Services Spam & Virus protection	✗	✓	✓
ISP Management & 3D Data Backup We will liaise with your ISP in event of line faults	✗	✓	✓
Onsite Hardware and Software Support	✗	✗	✓
Offsite Data Backup Includes access and retrieval within 4 hours	✗	✗	✓
Regular Site Visits	✗	✗	✓

Reports

With premium and Pro support from Euro Systems your entire infrastructure is monitored 24-7, at either 5 or 15 minute intervals and should something go wrong our support team are alerted via email, wallchart and even SMS if it is a system critical error out of hours.

So you can be rest assured your systems are in capable hands.

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